

## Privacy Policy

### 1. General Information

The protection of your personal data is very important to us. We treat your personal data confidentially and in accordance with the statutory data protection regulations and this privacy policy.

Our website can generally be used without providing personal data. If personal data (for example name, address, or email address) is collected on our website, this is always done on a voluntary basis whenever possible.

### 2. Data Controller

The controller responsible for data processing according to the General Data Protection Regulation (GDPR) is:

INO Europe GmbH  
Brauhausstieg 50  
22041 Hamburg  
Germany

Phone: +49 (0)4153 55095-0

Email: [info@inoeurope.com](mailto:info@inoeurope.com)

### 3. Server Log Files

When visiting our website, information is automatically collected by the web server. These server log files may include:

- IP address
- Date and time of the request
- Browser type and version
- Operating system used
- Referrer URL
- Hostname of the accessing computer

This data is processed on the basis of Art. 6(1)(f) GDPR for the legitimate interest of ensuring the stable and secure operation of the website.

### 4. Contact Requests

If you contact us by email or via a contact form, the information you provide will be stored for the purpose of processing your inquiry and for possible follow-up questions.

The processing of this data is based on:

- Art. 6(1)(b) GDPR (performance of a contract or pre-contractual measures) or
- Art. 6(1)(f) GDPR (legitimate interest in responding to inquiries)

Your data will be deleted once the purpose of storage no longer applies, unless statutory retention obligations apply.

### 5. Cookies

**Our website uses cookies. Cookies are small text files stored on your device.**

**We distinguish between:**

#### **Essential Cookies**

**These are technically necessary for the operation of the website.**

#### **Statistics or Marketing Cookies**

**These help us analyze the use of our website or improve user experience.**

**The storage of cookies is based on:**

- **§25 TTDSG (German Telecommunications Digital Services Data Protection Act)**
- **Art. 6(1)(a) GDPR (consent)**

**You may revoke your consent to cookies at any time via the cookie settings.**

### **6. Social Media Plugins**

**Our website may include plugins from social networks (for example Facebook / Meta).**

**When you visit a page containing such a plugin, a connection to the servers of the respective provider may be established. In doing so, personal data may be transmitted.**

**Further information about the handling of your data can be found in the privacy policies of the respective providers.**

### **7. Data Retention**

**Personal data will only be stored for as long as necessary to fulfill the purposes for which it was collected or as required by statutory retention obligations.**

### **8. Rights of Data Subjects**

**You have the following rights under GDPR:**

- **Right of access (Art. 15 GDPR)**
- **Right to rectification (Art. 16 GDPR)**
- **Right to erasure (Art. 17 GDPR)**
- **Right to restriction of processing (Art. 18 GDPR)**
- **Right to data portability (Art. 20 GDPR)**
- **Right to object (Art. 21 GDPR)**

### **9. Withdrawal of Consent**

**If data processing is based on your consent, you may withdraw your consent at any time. The legality of the data processing carried out prior to the withdrawal remains unaffected.**

### **10. Right to Lodge a Complaint**

**You have the right to lodge a complaint with a supervisory authority if you believe that the processing of your personal data violates data protection law.**

**Responsible supervisory authority:**

**Hamburg Commissioner for Data Protection and Freedom of Information  
Ludwig-Erhard-Str. 22**

**20459 Hamburg**  
**Germany**